# OUT & EQUAL 2024 LATAM FORUM

May 9, 2024 | São Paulo, Brazil

outandequal.org

# OUT & EQUAL 2024 LATAM FORUM

### **AGENDA**

Time	Description
8.00 - 8.30	Registration Opens for Executive Breakfast (Invite Only)
8:30 – 9:30	Executive Breakfast Sponsored by Oracle (Invite Only)
9:00	Registration Opens for General Audience
9:30– 11:30	Opening Plenary
11:30-11:45	Transition time
11:45-13:00	<ul> <li>Morning Breakout Sessions:         <ul> <li>Making the Business Case for LGBTQI+ Inclusion in Your Company</li> <li>DEIB in non-office workplaces and factories</li> <li>How to Establish and Grow An LGBTQI+ Employee Resource Group (ERG)</li> <li>Building Successful Trans and Nonbinary Recruitment Programs: Case Studies</li> </ul> </li> </ul>
13:00 – 14:30	<ul> <li>Lunch Plenary:</li> <li>Your Story, Your Truth, Your Power</li> <li>Panel: Latin American Women Transforming the World</li> </ul>
14:30-14:45	Transition time
14:45 - 16:00	<ul> <li>Afternoon Breakout Sessions</li> <li>The Pink Market Matters: How Do We Build Brands for Everyone?</li> <li>What Artificial Intelligence Means for DEIB</li> <li>Women and Nonbinary People in Leadership</li> <li>Design Thinking: Finding Commonalities and Solutions in our workplace</li> </ul>
16:00-16:30	Networking & Coffee Break
16:30 - 17:30	<ul> <li>Country-Specific Breakout Sessions</li> <li>Argentina: Strategies for Inclusive Communication in the Workplace</li> <li>Brazil: Tools to Advance your Corporate Advocacy</li> <li>Chile: Theory and Practice for Effective LGBTQI+ Mentoring</li> <li>Mexico: Building a Successful Allyship Program to Champion LGBTQI+ Inclusion</li> </ul>
17:30 - 17:45	Transition time
17:45 – 18:45	Excellence Awards Ceremony
18:45-19:00	Transition time
19:00-21:00	Closing Reception



# **Executive Breakfast (Invite Only)**

8.30 - 9.30

Room: São Paulo 1+2 (R29 + R30)

Sponsored by:

# **Opening Plenary**

9.30 - 11.30

Room: Ballroom

Presenter: ANTONIA MOREIRA (Ela/Ella/She) Senior Global Brand Analyst CI&T



### **Out & Equal Welcome Remarks**



**DEENA FIDAS** (Ela/Ella/She) Managing Director, Chief Programs and Partnerships Officer **Out & Equal** 

# The Business of Belonging in Latin America: A dialogue between Erin Uritus and Javier Constante



ERIN URITUS (Ela/Ella/She) CEO, Out & Equal



**LUANA GIMENEZ** Ela/Ella/She *Moderator* Equality Recruiting Manager, **Salesforce** 



JAVIER CONSTANTE (Ele/Él/ He) President, Dow - Latin America

### Session abstract

Effective leaders know that inclusive cultures are an essential component to creating workplaces where everyone can bring their authentic selves into work and feel safe, valued, and welcomed. Fostering work environments where everyone feels like they truly belong takes more than policy documents and employee benefits. How can companies take actionable steps and track progress toward creating cultures of belonging? This session focuses on the role and importance of active and engaged leadership and pinpoints strategies for how organizations can leverage visible leaders to make even greater impacts.

Through candid personal stories and top-level business insights shared by Erin Uritus and Javier Constante, attendees will learn how leaders can use their positions of power and influence to create company cultures that embrace enterprise-wide values of diversity, equity, inclusion, and belonging.



### The Future of Work: A Regional Perspective

Speakers



SALOMAO CUNHA LIMA (Ele/Él/ He)
Moderator
Head of Institutional Relations,
Institute for Social Opportunity,
Brazil Practitioner Inclusion Council
Out & Equal



KARLA ARNAIZ (Ela/Ella/She) Managing Director, Talent & DEl Latam, Canada & Bahamas JPMorgan Chase & Co.



NIARCHOS PABALIS (Ele/Él/ He) Director – Diversity, Equity & Inclusion (Latin America)

Warner Bros. Discovery



PRISCILA HAYASAKA (Ela/Ella/She)
Director of Finance Internal Controls
Latin America
Bank of America

### Session abstract

The future of work is now. Generation Z, those born after 1997, are entering the workforce. By 2025, millennials will make up 75% of the global workforce. Not only is this age cohort significantly more likely to identify as LGBTQI+, but when considering employment opportunities, they are significantly more likely to place importance on an organization's social mission and values. To meet the expectations of this demographic, employers can not simply implement workplace inclusion policies, but should instead embrace an authentic, purposedriven ethos of diversity, equity, and inclusion across their employee engagement initiatives.

This session shares with attendees proven strategies employers have utilized throughout LATAM to cultivate more inclusive workplaces. Attendees will hear from Latin American leaders about the lessons they've learned and the strategies they've used to adapt their DEIB efforts in a world of continuous change.

### **Closing Remarks**



DAVID HODGE (Ele/Él/He) Consul General US Embassy & Consulates in Brazil



# Morning Breakout Sessions (4)

9.30 - 11.30

### Making the Business Case for LGBTQI+ Inclusion in Your Company

Room: São Paulo 1+2 (R29 + R30)

Speakers



BERNARDO BESSA (Ele/Él/He)

Moderator

Litigation Counsel, Legal Brazil, Uber



**ANA FLAVIA BEZERRA** (Ela/Ella/She) Senior Manager, Pride Committee Lead, **Accenture Brasil** 



EDMAR MOREIRA (Ele/Él/ He) Control Manager, Pride Brazil Cochair, JPMorgan Chase & Co.



VICTÓRIA GONÇALVES (Ela/Ella/She) Diversity, Equity, and Inclusion Specialist, Cielo

### Session abstract

Making the case for equal benefits has become incredibly important. Empirical evidence confirms that diversity is good for business. One study showed that for every one percent rise in the rate of gender and ethnic diversity in a company, there was a three to nine percent rise in sales revenue. A report by Open For Business shows that the top 25 corporations in LGBTQI+ transparency were 2.3 times more profitable than the bottom 25.

Research has indicated that LGBTQI+ inclusive workplace environments result in increased performance, productivity, retention, talent, and well-being. Just the presence of LGBTQ+-supportive policies is associated with higher company value, productivity, and profitability. So, the question isn't, "Can you afford to be an LGBTQI+ inclusive company?" but rather, "Can you afford *not* to be?"

In this session, participants will learn how to effectively communicate the business case for diversity, equity, and inclusion to key decision-makers.

- Define what we mean when discussing "inclusive workplace cultures";
- Understand some key strategies and components to create cultures of belonging; and
- Learn how to utilize DEIB data for internal decision-making.



### **DEIB** in Non-Office Workplaces and Factories

Room: Salvador 1+2

Speakers



TAMARA BRAGA (Ela/Ella/She)

Moderator

CEO and Head of ESG, Culture and

Marketing, DiverCidade



KIMBERLY FIGUEROA (Ela/Ella/She) Senior Human Resources Generalist Honeywell



RUTH ALVAREZ (Ela/Ella/She) Global Learning Services Lead Ingredion



SANTIAGO NARIÑO (Ele/Él/He) ESG Specialist, Equity in Health and Social Innovation Area Focus Albert Einstein Hospital

### Session abstract

While significant attention has been directed towards Diversity, Equity, Inclusion, and Belonging (DEIB) initiatives within office environments, the distinctive challenges and opportunities encountered in non-office settings demand customized approaches to cultivating diversity and inclusion. Although significant strides have been made to integrate DEIB into employee programs and recruitment practices within non-office workplaces and manufacturing facilities, there remains a noticeable deficiency in diversity across various dimensions, including age, ethnicity, nationality, race, religion, sexual orientation, and physical ability.

Participants will acquire invaluable insights into the specific dynamics of DEIB within non-office environments such as in factories, hospitals, and warehouses. Panelists will delve into subjects such as addressing cultural and linguistic barriers, ensuring equitable access to advancement opportunities, and fostering a sense of belonging among diverse workforce demographics.

- Identify effective strategies for implementing DEIB initiatives in non-office workplaces and manufacturing facilities;
- Gain knowledge and tools necessary to advocate for and implement DEIB initiatives that prioritize the holistic well-being and success of all employees in non-office settings; and
- Best practices for fostering more inclusive and equitable workplaces.



### How to Establish and Grow An LGBTQI+ Employee Resource Group

Room: São Paulo 3+4 (R31 + R32)

Speakers



NOAH SCHEFFEL (Ele/Él/He)

Moderator

CEO

EducaTRANSforma



**EZEQUIEL MASSA** (Ele/Él/ He) Head of Diversity and Inclusion for Latin America & Caribbean **SAP** 



LUCAS RONCE (Ele/Él/ He)
Project Engineer
Co-chair ERG
Air Products Brasil



PATRICIA VALLONI (Ela/Ella/She)
Growth Markets Corporate Citizenship
Lead
Avanade

### Session abstract

Imagine a workplace where business leaders are clamoring to hear from their ERGs on how to solve today's most challenging problems instead of participating in programs out of obligation without tangible outcomes. As the number of ERGs grow across industries, developing more sophisticated internal structures and acheiving more significant regional and global reach, aligning with company goals and needs is crucial. In this conversation, participants will hear from a senior executive and a new practitioner regarding how to best develop and refine your ERG's vision, mission, actions, and relationship with key stakeholders, to position ERGs as valuable DEIB resources and critical business assets.

- Identify where ERG goals can align with company needs;
- Develop and refine your Employee Resource Group's vision and mission statements;
- Edit and refine local and globale ERG roles and processes that enable strategic action for the current work environment; and
- Harness the opportunity to truly serve employees, regardless of location, by identifying your workforce's unique cross-cultural needs.



### Building Successful Trans and Nonbinary Recruitment Programs: Case Studies

Room: Curitiba 1+2

Presente

### **Speakers**



**SATO TAMASHIRO** (Ela/Ella/She) *Moderator*President of the Board of Directors



EDILSON MACHADO (Ele/Él/He) LAA Marketing Director Dow, Brazil



**LUANA GIMENEZ** (Ela/Ella/She)
Manager, Equality Recruiting & Global
VP Outforce
Salesforce



SEBASTIAN MEDRANO (Ele/Él/ He) Vice President JPMorgan Chase & Co.

### Session abstract

The fact that thirty-five years old is the average life expectancy for trans women in the region is a testament to the historical urgency for Latin America to address its relationship with the trans and nonbinary community. Beyond that startling statistic, according to a United Nations Development Programme Study, the number of trans people working outside Latin America's formal labor market has been estimated to be as high as 95% percent.

This workshop pulls from valuable case study insights and is designed for HR leaders and DEIB practitioners. Attendees will gain practical guidance on building and scaling a recruitment program that promotes greater trans and nonbinary workplace inclusion. In addition to illuminating best practices to support LATAM's trans community, this session provides concrete action steps, plus proven ways to scale these talent recruitment practices regionally.

- Gain practical guidance on building and scaling talent recruitment programs designed to facilitate trans and nonbinary workplace inclusion; and
- Explore ways to build effective, inclusive cultures that prioritize true belonging for all employees.



# **Lunch Plenary**

13.00 - 14.30

Room: Ballroom

Keynote: Your Story, Your Truth, Your Power

Speaker



MAGGIE ESTEVA (Ela/Ella/She)
Vice President Product Supply Fabric & Home Care Latin America
Procter & Gamble

### Session abstract

The power of every LGBTQI+ individual to share their story is at the heart of the sweeping changes we see across workplaces and communities. Research and data are both critical elements of presenting a case, but this keynote will remind us to also humanize our projects and goals. By sharing our story, we can inspire our teams and change hearts and minds. Attendees will learn how storytelling can help drive change and achieve impact, as well as reduce resistance and opposition.

### Panel: Latin American Women Transforming the World

Speakers



ANANDA PUCHTA (Ela/Ella/She)
Moderator
Activist & Social Mission Lead
Ben & Jerry's



BENILDA BRITO (Ela/Ella/She) Master in Social Management, Malala Network Activist CEO, Múcua Consultoria



ELLIZABETH TOMANGUILLA
(Ela/Ella/She)
VP Human Resources & GEC Co-Chair
JPMorgan Chase & Co



SALMA LUÉVANO (Ela/Ella/She) Representative (Diputada) Senate of the Republic of Mexico

### Session abstract

The Lunch Plenary will kick off with keynote remarks on the power of storytelling, followed by a panel composed of Latin American women who are leading and transforming their countries and the world. This powerhouse panel features a diverse group of women who will share insights about the challenges and obstacles for women in the region and how each of us can use our individual spheres of influence to be intentional, authentic allies that drive lasting change in the workplace and beyond.



### Afternoon Breakout Sessions (4)

14.45 – 16.00

The Pink Market Matters: How Do We Build Brands for Everyone?

Room: Salvador 1+2

Speakers



ALBERTO ARRIAGA (Ele/Él/He)
President
Pride Connection Mexico



LUCAS CHAVEZ-ALCORTA (Ele/Él/He) Expert in Marketing, Inclusion and Creative Culture, President of the Board CxOforum



ANA LUCIA MOSQUERA (Ela/Ella/She)
CEO/ Founder
Mosquera Rosado: Comunicación
+ Diversidad

### Session abstract

<u>Customers are 2X more likely</u> to buy or use a brand from a company that publicly supports and demonstrates a commitment to expanding and protecting LGBTQ+ rights. This session — tailored to public relations, communications, and marketing experts and advanced DEIB practitioners, examines the business case for inclusionary brand practices, outlines steps for establishing internal and external communication strategies that align with DEIB goals, and reinforces the importance of approaching inclusion authentically from a communication and workplace policy perspective.

- Understand best practices for establishing internal and external communication that align with DEIB goals; and
- Develop and evaluate strategies that leverage data and storytelling to gain stakeholder buy-in.



### What Artificial Intelligence Means for DEIB

Room: São Paulo 3+4 (R31 + R32)

Speakers



PRI BERTUCCI (Ile/Elle/They) CEO Diversity BBOX



**RIE** (Ela/Ella/She) First nonbinary Al persona



RAFA MORES (Elu/Elle/They) CEO Elu Tecnologia e Inovação

### Session abstract

Al and Al-related innovations are impacting industries at incredible speeds andshaping how we live, learn, and work. Starting with Al's impact on DEIB, this session provides an overview of both the opportunities and risks that Al brings to workplace DEIB efforts, and its capacity to maintain, strengthen or even reproduce bias. The ubuiqity of Al has skyrocketed in recent years, with businesses across industries increasingly recognizing the cutting-edge technology's transformative potential. But with great power, of course, comes great responsibility.

### Key Session Takeaways

- **Mitigating bias** requires developing AI systems that diminish biases rather than reinforce them
- **Ensuring algorithmic fairness** requires creating metrics and methodologies that measure, assess, and ensure equity across all demographic groups.
- Actively recruiting from diverse talent pools of AI researchers, developers, and practitioners enables the development of more inclusive AI technologies that more equitably serve diverse communities.
- **Developing ethical frameworks** requires implementing fair and balanced systems, with safeguards designed to prevent harm and discrimination, bolster inclusivity and protect the privacy, rights, and dignity of everyone.



### Women and Nonbinary People in Leadership

Room: São Paulo 1+2 (R29 + R30)

Speakers



MARINA ALMEIDA (Ela/Ella/She)
Moderator
Pride LatAm Co-Lead and
Technical Sales Representative
Dell Technologies



DEBORA GEPP (Ela/Ella/She)
D&I Manager / Founder
Thomson Reuters / Brazilian
Network of LBTQ+ Women



MIKKEL MERGENER (All pronouns)
CEO
Merg



VITOR MARTINS (Ela/Ella/She)
Diversity and Inclusion Leader
Sou Vitor Martins

### Session abstract

As businesses strive for greater diversity and inclusion, the role of women and nonbinary individuals in corporate leadership positions has garnered increased attention. Drawing insights from personal experiences and industry best practices, panelists will explore topics such as breaking through gender biases, fostering inclusive leadership cultures, and the unique perspectives that women and nonbinary leaders bring to the table. Through an intersectional lens, this session examines the successes and ongoing barriers faced by women and nonbinary individuals in corporate leadership. This discussion aims to inspire actionable steps for attendees to cultivate diverse and equitable leadership pipelines.

Workshop participants will gain a deeper understanding of the barriers and opportunities for promoting gender diversity and inclusivity in corporate leadership, and strategies for fostering more equitable and supportive environments.

- Understand the unique lived experiences and challenges faced by lesbians, bi+, trans women, and nonbinary individuals in leadership; and
- Explore ways to build effective, inclusive cultures that prioritize the inclusion of all.
- Comprehend and commit to the importance of leveraging resilience and adaptability in navigating adversity.



### Design Thinking: Finding Commonalities and Solutions in our Workplace

Room: Curitiba 1+2

Speakers



JULIA DREZZA (Ela/Ella/She) Senior Consultant Mais Diversidade



THIAGO ROVERI (Ele/Él/He) Partner Mais Diversidade

### Session abstract

When implementing new programs, technology, and processes, centering the unique needs of the program's intended demographic is critical.

This session, led by Mais Diversidade, explores solutions to some of the largest organizational challenges facing the LGBTQI+ community in corporate offices across Latin America.

- Leverage a <u>design thinking framework</u> to find common ground and solutions to workplace inequities across Latin American offices.
- Engage in group exercises designed to activate a problem-solving mindset capable of unraveling reoccurring organizational challenges that face the LGBTQI+ community in LATAM and abroad.



# Country Specific Breakout Sessions (4)

16.30 - 17.30

Argentina: Strategies for Inclusive Communication in the Workplace

Room: Curitiba 1+2

### **Speakers**



GUSTAVO NOGUERA (Ele/Él/He) Secretary General LGBTQI+ Chamber of Commerce



PABLO DE LUCA (Ele/Él/He)
President
LGBTQI+ Chamber of Commerce

### Session abstract

In Spanish, there is no term for "they/them," and "it," is always masculine or feminine. For that reason, in the 2000s – 2010s, the LGBTQI+ movement in Latin America imported the X from US academia and began using it in articles, papers, and research.

With the rise of Queer studies in the US, many in the trans and nonbinary Latin community find the letter "X" a way to confront binary language. Conversely, while different groups in the US use the term as a political statement and radical demand for inclusion, many <u>Latinos and Latinas say the term is offensive</u> because it isn't accessible to everyone.

This session highlights linguistic practices perpetuated by American academics and provides rich dialogue including new insights around inclusive language in Latin America.

### Out & Equal resources:

- Guide in Portuguese: 5 Dicas para Usar Linguagem Inclusiva e Neutra
- Guide in Spanish: <u>Guía de Comunicación Inclusiva para la Inclusión Laboral de Personas</u>
  <u>Trans y No Binarias</u>
- Blog in English: Reflections on Language & Heritage

- Learn gender-inclusion language best practices from Argentinian workplaces; and
- Gain new skills to develop inclusive communication in diverse workplace.



Brazil: Tools to Advance your Corporate Advocacy

Room: São Paulo 1+2 (R29 + R30)

### Speakers



FREDERICO MARTINS (Ele/Él/He) Moderator Senior Legal Manager, Unilever



ROSA VANZELLA (Ela/Ella/She), Co-President BCW Group and Co-President CW Machine BCW Brasil e Máquina CW



REINALDO BULGARELLI (ÉI/Ele/He) Executive Secretary Fórum de Empresas e Direitos LGBTI+

### **Session Abstract:**

The business community has become one of the most powerful advocates for diversity, equity, and inclusion. Even in markets facing regressive legislation towards LGBTQI+ people or hostile social environments, leading companies remain committed to advancing internal programs and policies that extend benefits to LGBTQI+ employees. Benefits include health care, inclusive retirement plans, spousal/partner benefits, transgender-inclusive health insurance, gender identity recognition, Employee Resource Groups (ERGs), and more. This session provides valuable insights on navigating public advocacy. Attendees will learn how to identify potential policy challenges, assess their implications, and develop proactive approaches to mitigate risks and leverage opportunities for advancing DEIB goals in the workplace.

- Acquire skills in developing and implementing corporate advocacy strategies tailored to navigating changing regulatory and policy environments; and
- Learn how to identify potential policy challenges, assess their implications, and develop
  proactive approaches to mitigating risks and leveraging opportunities to advance DEIB
  initiatives in the workplace.



Chile: Theory and Practice for Effective LGBTQI+ Mentoring

Room: Salvador 1+2

Speaker



**EMILIO MALDONADO** (Él/Ele/Him) Founder Factor Diverso & Pride Connection Chile

### **Session Abstract:**

A mentorship program is a structured, often one-on-one relationship in a work setting aimed at creating opportunities for historically excluded groups, such as LGBTQI+ people, to develop their careers through direct guidance from industry leaders and access to valuable networking opportunities. In this workshop, attendees will learn how to design mentorship programs that foster LGBTQI+ workplace inclusion. Attendees will learn about best practices in Chile and how companies in that country are leading successful mentoring programs. Learn from those who have experienced firsthand how mentorship initiatives can profoundly impact your business.

- Understand the differences between mentoring, reverse mentoring, peer-mentoring and cross-cultural mentoring;
- Identify how mentoring can be successfully leveraged to foster LGBTQI+ inclusion; and
- Recommended steps to implement and run your own mentoring program.



Mexico: Building a Successful Allyship Program to Champion LGBTQI+ Inclusion

Room: São Paulo 3+4 (R31 + R32)

Speaker



**CECILIA DE LA VEGA** (Ela/Ella/She) Founding Partner **AGB Consultants** 

### **Session Abstract:**

Allyship isn't a passive experience, and allyship education shouldn't be either.

In this session, we're turning dialogue into action by demonstrating the value of LGBTQI+ workplace inclusion and giving attendees the foundational tools needed to start creating organizational change—one step at a time. Throughout this session, participants will tackle what allyship really means, and be asked to reflect on their own experiences in order to apply the lessons learned to their daily lives. Participants will leave with the basic tools needed to create their own allyship program.

- Identify effective, everyday allyship strategies;
- Articulate why allyship is critical for business success;
- Develop the confidence to speak up in critical, everyday moments; and
- Learn how to start an allyship program in your organization.



# **Excellence Award Ceremony**

17.45 – 18.45

Room: Ballroom

The Excellence Awards will recognize individuals, executive leaders, companies, and ERGs who are leading the way with bold and innovative advancements towards greater workplace inclusion for LGBTQI+ people in Latin America.

### Presenters:



BRUNO CREPALDI (Ele/Él/He)
Superintendent of Institutional Relations and Inclusive Business
Banco Itaú



DEBORA GEPP (Ela/Ella/She)
D&I Manager / Founder
Thomson Reuters / Brazilian Network of LBTQ+ Women



RICARDO SALES (Ele/Él/He) CEO Mais Diversidade

# **Closing Reception**

19:00 - 21:00

Room: Espaço L'Atelier

Join us for an evening of celebration and networking!

The Out & Equal 2024 LATAM Forum closing reception will include drinks, light appetizers, refreshments, and ample opportunity to meet DEIB leaders from across Latin America.