FAQs
2020 INDIA VIRTUAL FORUM

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Who is Out & Equal?

Out & Equal is the premier organization working exclusively on LGBTQ workplace equality. Through our worldwide programs, Fortune 500 partnerships and our annual Workplace Summit conference, we help LGBTQ people thrive and support organizations creating a culture of belonging for all.

We partner with Fortune 1000 companies, government agencies, and organizations across industries and diverse missions to provide LGBTQ executive leadership development, comprehensive D&I training and consultation, and professional networking opportunities that build inclusive and welcoming work environments.

Out and Equal works with executives, HR and D&I professionals, and LGBTQ+ employee resource group (ERG) leaders to strengthen their role as internal change agents, bolstering their effectiveness and helping them incorporate and advance best practices in Diversity & Inclusion work.

We believe equality is about more than checking off boxes. And we know inclusion requires more than a set of directions. It's about creating spaces that celebrate and foster growth for every kind of employee, where leadership is made up of different people with diverse perspectives.

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Where can I find the Agenda for the India Forum?
The agenda can be by clicking the "Join Sessions" button on the event home page. You may also access the event agenda here.

When can I access the India Virtual Forum?
The Forum is hosted on Zoom. In order to access the sessions, click the "Join Sessions" button and enter the event passcode. Throughout the day, you will use the Zoom links provided in the agenda to access the event. Simply click the link to join.

I never received my email granting me access to the virtual platform. What should I do?
Please make sure you are checking the email account that you used during the registration process – that is where the email would have been sent.

Email subject line: Access to the 2020 India Forum!
Email sender: Out & Equal Workplaces Advocates at hello@outandequal.org

This email may have been sent to your spam folder, please be sure to check there. If you are still unable to find the email, please contact virtualforumsupport@outandequal.org.

If I need assistance with the Zoom platform, how do I get help?
Please ensure you are using the latest version of Zoom. Click here to download. Zoom also provides a helpful primer on getting started in using their platform. If you need additional assistance using Zoom, please contact virtualforumsupport@outandequal.org.

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Since the Forum is Zoom based, what can I do if my company does not permit the use of Zoom?

If you are unable to access Zoom, you may consider utilizing one of the following options:

Option #1 – The best way to maximize your experience is to request a temporary lift from your company on Zoom restrictions for the day of the Forum.

Option #2 – The next best option would be to use your personal computer.

Option #3 – Another option is to participate in Zoom sessions via your tablet or phone. Please note - this workaround is for attendees only. Workshop presenters MUST be able to download the Zoom client.

Option #4 – If you are unable to utilize any of the recommendations above, please contact us at virtualforumsupport@outandequal.org.

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What do I do if I can't hear a Workshop on my screen?

Here are three solutions that might help you make the session audible:

1. Ensure your volume is not turned down or muted on your device.
2. Make sure you have good internet access. Are there others using your connection?
3. Make sure "Join Audio by Computer" button in the center of the webinar screen is selected.
4. If you do not hear sound, select the "Audio Setting" menu in the lower left-hand corner of the webinar window. Try changing to one of the other "Select a Speaker" options if other options are displayed.
5. For more information, Zoom offers a useful resource: https://support.zoom.us/hc/en-us/articles/202952568-My-Video-

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For additional questions, contact
virtualforumsupport@outandequal.org

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