

The Journey Towards Global LGBT+ Benefit Equity

Presented by



SPEAKERS

Sofia Bonnet-Hollis

IBM Cloud Executive
Succession and
Development Leader, IBM



Kimberley Messer

Global Business Development Executive, NA Diversity and LGBT+ Markets, IBM



Marijn Pijnenburg

Global Business Development Executive, EMEA Diversity and LGBT+ Markets, IBM







IN CONVERSATION WITH...

Paul Raygoza Becerra

Transformation and Operations, IBM Mexico



Louise Erasmus

CIO Enterprise Office Services Delivery, IBM South Africa



John Saunders

ER/LR Leader for A/NZ, ASEAN, Japan & Korea, IBM New Zealand



Eduardo (Du) Leonardo Barbosa De Souza

Information Designer, IBM Brazil







THE FLOW

- Welcome & Introductions
- Live Poll #1
- Conversation with Sofia Bonnet-Hollis
- Live Poll #2
- Perspective on LGBT+ global advocacy with Marijn Pijnenburg
- Global perspectives: Conversation with our global panel
- Live Q&A





Videos used in this presentation:

- IBM Diversity Story video –
 https://www.youtube.com/watch?v=KRZi-Gy7u7E
- Reflections of IBM video https://www.youtube.com/watch?v=RQalAfqB98M&t=56s
- Legendary Pride https://www.youtube.com/watch?v=-AxUnFVx8xs&t=20s





POLL QUESTION #1

Does your organization currently provide domestic partner medical benefits to employees in one or more countries outside North America?

- **□**Yes
- □Not sure





SPEAKERS

Sofia Bonnet-Hollis

IBM Cloud Executive
Succession and
Development Leader, IBM



Kimberley Messer

Global Business Development Executive, NA Diversity and LGBT+ Markets, IBM



Marijn Pijnenburg

Global Business Development Executive, EMEA Diversity and LGBT+ Markets, IBM











MUJERES +
ODEROSAS











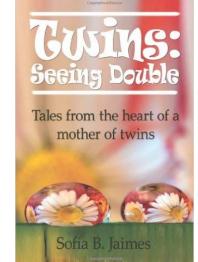
EXPANSION

















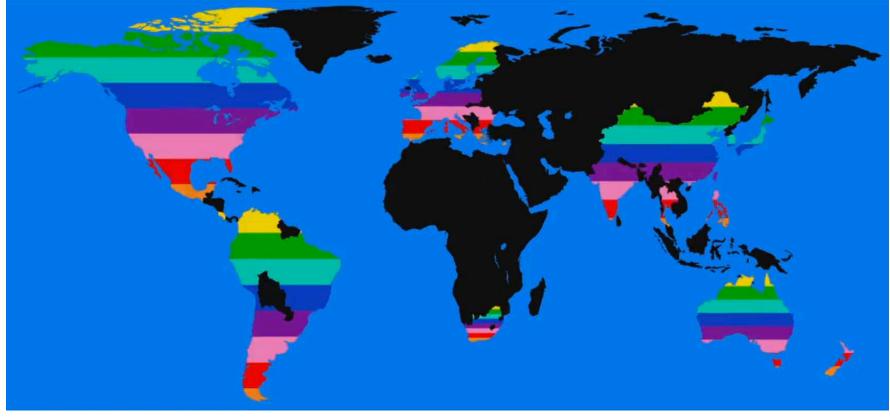






Total Benefits

IBM has covered medical & non-medical benefits in 50 countries worldwide for LGBT+employees.



AP(7), Europe(26), JP(1), LA(10), NA(3), CN (1), TW (1), MEA (1)





LGBT+ BENEFITS OUTSIDE USA

IBM Italy 6/16 Benefits for same-gender partners

1/16 Health insurance, life insurance, and domestic relocation for same gender partners

IBM India 6/16- Medical and leave benefits **IBM Russia** 5/16- First LGBT Executive Sponsor and LGBT BRG IBM South Africa 5/16 Reissue of benefits for same-gender partners 4/16 Medical and leave benefits for same-gender **IBM Greece** 5/16 Benefits for same-gender partners **IBM Colombia** partners IBM India 2/16 First External LGBT Forum 1/16 Canada provide benefit coverage for Gender Affirmation Surgery **IBM** Canada BM Chile 2/16 Medical and leave benefits for same-gender 1/16 Leave benefits for samepartners gender partners IBM Japan Out Role Models - Kick Off 1/16

IBM Philippines 12/15 Medical and leave benefits for same-gender partners

IBM Philippines





1/17- Gender Affirmation Surgery Medical and leave benefits

IBM India

1/17- Medical and leave benefits

IBM Venezuela

12/16 Announced Pride Index, the first LGBT index in Japan. IBM receives Gold Rating. IBM Japan

11/16 LGBT same gender benefits

IBM Singapore

11/16- Medical and leave benefits

IBM Peru

67 Out Role Models in 26 countries outside of the US. Fourteen out stories published internally, 45 externally in social media.

Out Role Models

10/16 Inclusion Conference and First LGBT close-door external events

IBM Russia

IBM Poland

9/16 First LGBT awareness and sensitivity training for leaders







POLL QUESTION #2

What region(s) outside of North America is your organization most interested in offering domestic partner medical benefits in the next 12-18 months? Select all that apply.

- □Latin America
- ☐ Asia (Japan, China, India, South Asia)
- □Eastern Europe (includes Russia)
- ■Western Europe
- ☐ Middle East and Africa





KEY THEMES

- > It takes a village this is bigger than Diversity & Inclusion
- > Know the rules, the law, the power map have your armor ready
- Make the human case, not just the business case be ready for bias
- > See it through, persevere stick to a message of equality
- > Have a voice public relations is critical





A&Q





SPEAKERS

Sofia Bonnet-Hollis

IBM Cloud Executive
Succession and
Development Leader, IBM



Kimberley Messer

Global Business Development Executive, NA Diversity and LGBT+ Markets, IBM



Marijn Pijnenburg

Global Business Development Executive, EMEA Diversity and LGBT+ Markets, IBM







Dallas, Texas, Friday, July 14, 2017

The Dallas Morning News

HEALTH CARE

New GOP plan still faces hurdle

Proposal attempts to bridge party gap, but opposition remains

FROM WIRE REPORTS

WASHINGTON - Senate Republican leaders on Thursday unveiled a fresh proposal to sepeal and replace the Af-fordable Care Act, revising their bill to help hold down

new low-cost, strip ped-down

Those changes and others
— including a decision to keep
a pair of taxes on high-income people and to expand the use of tax-favored health savings accounts — were intended to bridge a vast gap between the Senate's most conservative

Area labs linked to kickback scam

conspired to bill military \$36M for unneeded tests

By KEVIN KRAUSE

Four men have been charged

system to payfor them, according ers Matthew and Britt Hawylak, to federal criminal charges filed of Fort Worth, conspired to bill Wednesday
Soldiers were given Wal-Mart
off cords in exchange for their
off cords in exchange for their participation in the unnecessary tests of saliva and unine, the crim

See SOLDIERS Page 17



WORLD Nobel Peace Prize

Liu Xiaobo the renegade Chinese intellectual wh was awarded the Nobel Peace Prize while he wa locked away as a political prisoner, dies at 61. 4A

NATION

New approach for addicted bables

As the number of bable born dependent on drugs loars in the U.S. - mostly because of opigid adrethinking how to treat them. 3A

Pennsylvania man admits to killing four

A Pernsylvania man has accuaintances, after on his parents' farm, the marfs lawyer says. 4A

METRO & STATE

Police make arrest in voter fraud case

A suspect in the West Dallas voter fraud investi a month on the run. 18

SPORTSDAY

Beltré looks to hit No. 3,000

As the Rangers open the econd half of the season third baseman Adrián Be tré is closing in on 3,000 career hits. 1C

lead Big 12?

Oklahoma is pegged as the top Big 12 football team in a media poli, with Oklahoma State close behind, 10

BUSINESS J.C. Penney winding

Sharing presidential insight in Dallas

A meal with a view



President Donald Trump and his French counterpart Emmanuel Macron, along with their wives Brigitte Macron and Melania Trump, had dinner Thursday at the Eiffel Tower's Jules Verne restaurant, Trump, in Paris for a 36-hour visit, and Macron met earlier in the day to discuss notential solutions to the crisis in Syria and broader counterterrorism strategies. (Story, 12A)

Congressional Budget doubt about Trump's promises to belance

NO KIE : Rep. Bill Flores

There is a future' with pension fix

but officials optimistic about police, fire fund By TRISTAN HALLMAN

For the first time in the

funding ratio last year. And dramatic long-term finan- warned the board if the "get the outlook is still not pretty. cial im pact of legislation, set a couple of bad years, all But the future is officially not last four years of turmoil, the Officials from the pension Dallas Police and Fire Pensystem and Segal Consulting

sion System's funding pic-tuse is brighter than the year presented a report Thurs-day that shows the fund's performance in 2016 and The improvement is small projections going forward, bad shape that the station compared with the system's The projections showed the remains delicate. Williams to become law Sept. 1, that are off will sare the fund from in-

BATHROOM BILLS

IBM steps up fight

20 employees, including top execs. coming to Capitol

> By LAUREN McGAUGHY Austin Bureau Imogeugh y@idelesnews.com

IBM is upping the ante in its fight against Texas' so-called both noom bill, dispatch-ing top executives to Austin and waging an ad war agains what it calls 'discriminatory

reconvene Tuesday for a special legislative session, the technology giant is taking out full-page advertisements in The Dullas Morning News, San Antonio Express-News and Austin American-Statesmon apposing the legislation they say discriminates against

transgender Texans. IBM will also send 20 em playees, including two of its top executives - Senior Vice President for Human Resource es Diane Gherson and Chief Diversity Officer Lindsay-Rae McIntyre - to the Capitol on Tuesday to express their op-position to the bills in person. "As one of the largest tech-

nology employers in Texas, IBM firmly opposes any mea-sure that would harm the state's LGBT+ community and make it difficult for besinesses to attract and retain talented Texans," read the IBM ad-

Patrick unveils plan

No one should face discrimination for being who they are.

As one of the largest technology employers in Texas, IBM firmly opposes any measure that would harm the state's LGBT+ community and make it difficult for businesses to attract and retain talented Texans.

We urge Governor Abbott and the state legislature to abandon any discriminatory legislation during this special session and ensure Texas remains a welcoming place to live and work.

#KeepTXOpen



Global Strategic LGBT+ NGO partnerships



















































L'AUTRE CERCLE

























Objectives of LGBT+ Partnerships

Insights in the local LGBT constituency needs:

- ✓ What are the issues and legal restrictions for the local LGBT+ community?
- ✓ What would make employees feel welcomed and valued?
- ✓ What would help maximize employee engagement?
- ✓ What would help to maximize the relationship of IBM with their constituents in the marketplace?

Corporate Social Responsibility:

- Feedback on social impact / corporate citizenship
- ✓ Give back to the LGBT+ community
- Providing thought leadership and promote equal treatment
- ✓ Build mindshare and relationships

Market place:

- ✓ Connecting with customers and legislators
- ✓ Be recognized as leader in LGBT+ and Inclusion
- ✓ Agree on local goals to achieve full
- ✓ LGBT+ equality



IN CONVERSATION WITH...

Paul Raygoza Becerra

Transformation and Operations, IBM Mexico



Louise Erasmus

CIO Enterprise Office Services Delivery, IBM South Africa



John Saunders

ER/LR Leader for A/NZ, ASEAN, Japan & Korea, IBM New Zealand



Eduardo (Du) Leonardo Barbosa De Souza

Information Designer, IBM Brazil







LGBT+ RIGHTS

Gay Marriage

- Since May 2013
- Regulamentation x Law
- 15,000 last year

Adoption

- Not illegal
- 10% gay couples

São Paulo Pride Parade

- Biggest in the world
- Since 1997
- 3 million people 2017



Largest number of LGBT murder

• 1 death x 25 hours









"Proud to live my truth along with my career."

Igor Ferraz

"I feel proud for being myself all the time!"

Dri Ferreira













POLICES NOT POLITICS CREATE OPPORTUNITIES FOR POSITIVE CHANGE

- Looking after a geographically and socially broad territory around the Pacific rim means constant contextual cultural and legal shifts
- Focusing on policies and their impact to IBMers has allowed meaningful change no matter the context
 - IBM NZs common-law "partner" language in our policies meant that LGBT+ partner benefits were effectively in place without the need for an overt conversation. No updates were needed when same-sex marriage was legalised in 2013.
 - Gender neutral bathrooms came before some same-sex benefits in the Philippines. The same sex benefits that followed then paved the way for all couples regardless of marital state.
 - IBM Japan's LGBT+ champion has transformed the internal environment through quiet persistence the company now has a vibrant internal LGBT+ business resource group, an amazing group of allies and champions, gender free bathrooms, gifts for same-sex newlyweds and an increasing number of same-sex benefit programs.



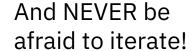


THERE'S ALWAYS ROOM TO MOVE

- Until last year, IBM Singapore had no explicit position on same-gender partner benefits.
- The conservative city-state had made clear that the discussion on LGBT rights was for Singaporeans only – warning foreign companies not to interfere
- IBM realized that it could still manage its internal benefits policy to provide equality for employees
- As a result Singapore was one of 9 countries (including India) where IBM introduced same gender partner benefits in 2016

In 2016, the Ministry of **Home Affairs confirmed** "The Government's general position has always been that foreign entities should not interfere in our domestic issues, especially political issues or controversial social issues with political overtones. These are political, social or moral choices for Singaporeans to decide for ourselves. **LGBT** issues are one such example."

https://www.mha.gov.sg/Newsroom/pressreleases/Pages/MHA-Statement-on-Foreign-Sponsorships-for-Pink-Dot-2016.aspx









México²⁴

Social and Legal Environment























México

LGBT+ 2018

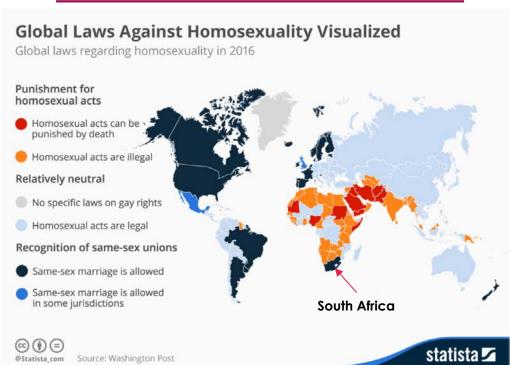




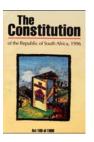




MIDDLE EAST & AFRICA – COMPARED TO THE WORLD







Constitution

discrimination based on sexual orientation



Gay Marriage

- 30 November 2006
- First and only country in Africa
- 7,636 at end 2015



Challenges

 72% of South Africans believe same-sex sex is morally wrong









LGBT people living in South Africa.

- Government legislation is supportive of the LGBT community
- South African society is still battling with homophobia
- ➤ HIV/AIDS is still a prominent threat for gay men and social stigma makes it even harder for gay men to receive treatment
- ➤ However, there have been many advances since the dark days of apartheid and Immorality Acts, LGBT people are now protected, not persecuted, by the government.





To be Gay in Middle East & Africa

- > South Africa is the most gay friendly country on the African continent.
- Society has not come to terms with GLBT community as they still believe it is immoral.
- Metropolitan areas are much better to live in because there is more tolerance in comparison to the smaller cities and rural areas.
- > We still have a lot of work to do as far as making sure our human rights are protected and more is done for awareness and acceptance.

In my personal experience:

- ➤ I have never had any bad experiences and I count myself very fortunate I am married and my entire family have accepted me and my wife.
- ➤ Work environment for me I can only say that since I started at IBM in 2000 I have always felt "safe" to be who I am. All my managers (local and international) always accepted me and the teams from then till now have never treated me different.
- > I do have to be very careful when traveling in MEA as most of the countries are not tolerant of my lifestyle.
- > I lead a team of 55 people across the MEA and we have a presence in 32 of the 56 countries.





Sofia Bonnet-Hollis - Hybrid Cloud Executive Succession & Development Leader (former Global D&I Leader) sofiabon@us.ibm.com

Kimberley Messer – Business Development Leader, Diversity & LGBT+ Markets North America, IBM kdmesser@ca.ibm.com

Marijn – Business Development Leader, Diversity & LGBT+ Markets EMEA, IBM marijn.pijnenburg@nl.ibm.com

Paul Raygoza Becerra - Transformation and Operations, IBM Mexico paulrb@mx1.ibm.com

John Saunders - ER/LR Leader for A/NZ, ASEAN, Japan & Korea, IBM New Zealand saunders@nz1.ibm.com

Louise Erasmus - CIO Enterprise Office Services Delivery, IBM South Africa louise.erasmus@ibm.com

Eduardo (Du) Leonardo Barbosa De Souza - Information Designer, IBM Brazil elbs@br.ibm.com

