## New York Life:

# Our Approach to LGBTQ+ Engagement





# Today

- 1 NYL & Marketing
- 2 The Agent Perspective
- 3 Supplier Diversity
- Employee Engagement











Image Source: www.nyl.com



## Our Company

Social and financial imperative

Life Insurance Career Agency Expert guidance for complex financial decisions

Underpin our promises

Financial Strength

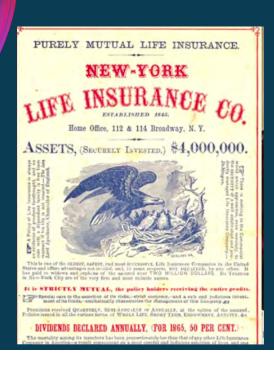
Mutuality

Protect our policy owners' interests





# Being on the right side of history: 1861







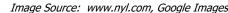




# Being on the right side of history: 1894









# Being on the right side of history: 1987



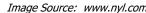
















Image Source: Google Images











Image Source: Google Images



"Home Office"



Agent

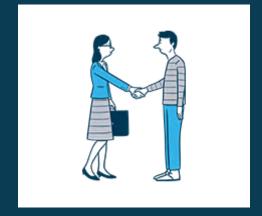


Image Source: NYL Proprietary Images.





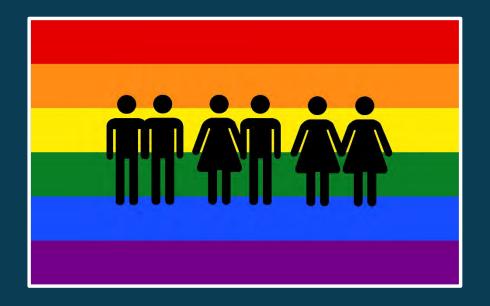
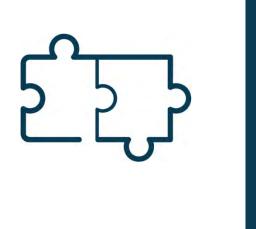


Image Source: Google Images



# Solutions-Based Marketing



# Consumer-Based Marketing



Image Source: NYL Proprietary Images.





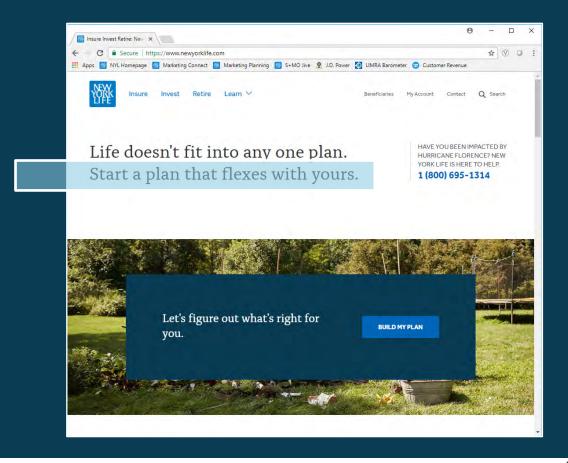






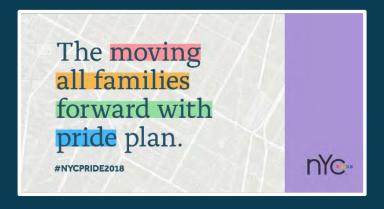
Image Source: www.nyl.com





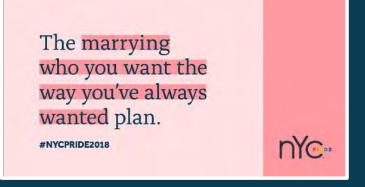


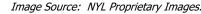
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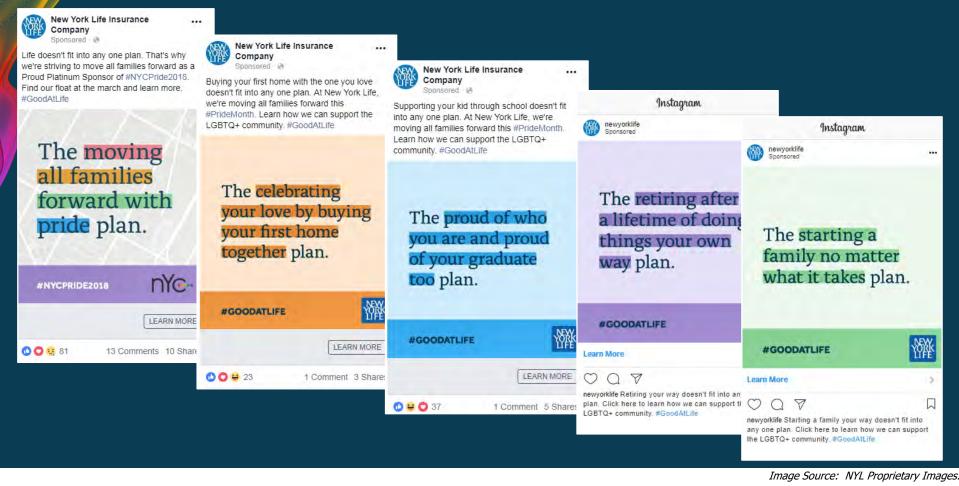








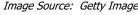


















**Joy Wong** 







# Supplier Diversity Program

#### **What is Supplier Diversity?**

Building an inclusive Procurement Process

#### **Who are our Diverse Vendors?**

Business Enterprises that are majority owned, controlled and operated by minority, women, LGBT, veterans, and disabled





## Our Internal Partners





## Our External Partners

#### **Advocacy Organizations**

- National Minority Supplier Development Council
- Women Business Enterprise National Council
- National Gay and Lesbian Chamber of Commerce
- Financial Service Roundtable for Supplier Diversity













## LGBTQ+ Community Partners



#### Internal

- Office of Diversity & Inclusion
- ERGs: NYLPride
- LGBTQ+ Market
- Supplier Diversity



#### **External**

- National Gay and Lesbian Chamber of Commerce
  - National
  - NYC area





## LGBTQ+ Community: Advocacy

- National and local conferences and Events
- National Advisory Councils
  - Procurement, Corporate, and Legal
- Roundtable Meetings
  - Suppliers, ERGs, and Legal
- Certified Superstar Shark-tank Like Business Pitch
- Mentorship Programs











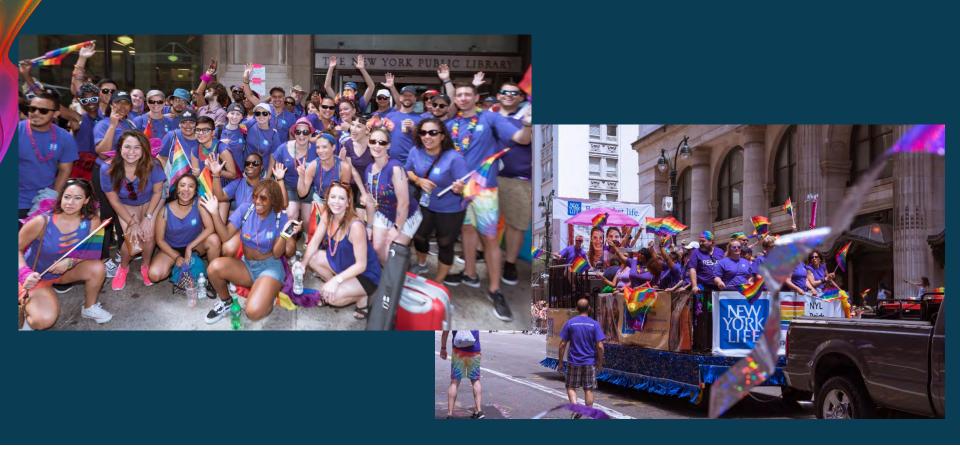




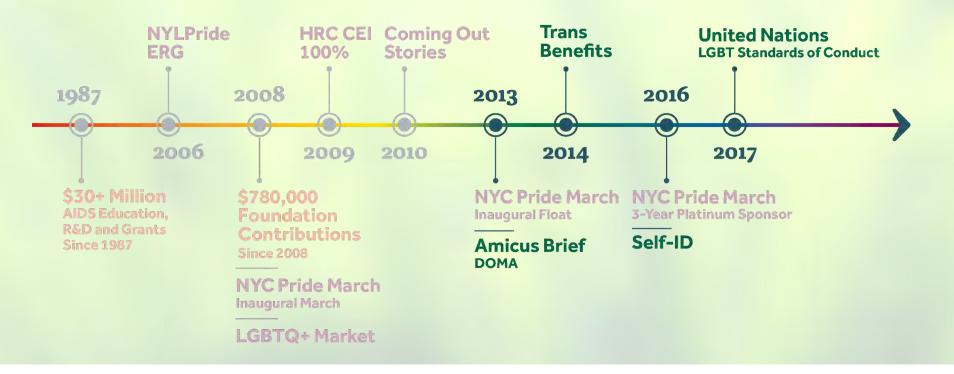




























# Thank you!

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